

Technical Business Analyst

Location: Kanpur (On-site)

Experience: 3–7 years

Reports to: Tech Lead

No of opening – 1

Fulltime Role

About the Role

You will act as the bridge between *problem and product thinking* and the *engineering team*.

That means:

- You will understand the real problem (users, operations, stakeholders).
- You will shape it into clear, testable requirements.
- You will stay involved through delivery, so the built solution matches the intent.

What You'll Do

- Own discovery with stakeholders: ask the right questions, clarify goals, and document requirements
- Convert messy inputs into clear artifacts:
 - user stories and acceptance criteria
 - process flows
 - BRD/FRD
- Work closely with engineers to define the solution:
 - break work into scope that can be built
 - clarify edge cases and assumptions
 - align on APIs, data flows, and integrations
- Do technical analysis to support product decisions:
 - write SQL queries to validate hypotheses and investigate issues
 - read and review API specs (REST/GraphQL)
 - map integrations across systems
- Support delivery and quality:

- participate in Agile ceremonies
- help validate test scenarios and release readiness
- triage production issues with engineers and drive root-cause analysis

Must-Have Skills

- Strong communication: can explain technical topics to non-technical stakeholders, and translate business needs into engineering language
- Strong SQL: complex queries, joins, and window functions
- Solid understanding of APIs and auth:
 - REST APIs
 - JSON payloads
 - OAuth and JWT
- Ability to think in systems:
 - data modeling fundamentals
 - integration patterns and data flows
- Good understanding of the Software Development Life Cycle (SDLC) — from requirements gathering through design, development, testing, deployment, and maintenance
- Working knowledge of programming languages such as Node.js, Python, etc. — enough to read code, write scripts, and collaborate effectively with engineers
- Familiarity with software architecture principles — microservices vs monoliths, design patterns, scalability considerations, and how architectural decisions impact delivery
- Experience with common delivery tools (any equivalent is fine):
 - Jira and Confluence
 - Lucidchart or draw.io
 - one BI tool (Power BI or Tableau)
- Working knowledge of Agile/Scrum and basic cloud concepts (AWS, Azure, or GCP)

Soft Skills & Mindset

- Strong stakeholder management and conflict resolution
- Detail-oriented, while still able to see the big picture
- Proactive problem-solver with a bias for action
- Comfortable working in ambiguity and fast-changing environments
- Takes ownership end-to-end, not just “documentation”

Nice to Have

- Python scripting or ETL exposure
- Familiarity with microservices or event-driven architecture
- Prior experience in Governance, Monitoring, Mobility, or Energy domains (helpful, not required)

Qualifications

- 3–7 years of experience as a Business Analyst or similar role
- At least 2 years in a technical, hands-on environment (working closely with engineers, APIs, and data)

What We Offer

- Work on modern, real-world products with direct impact
- A collaborative team that values clarity, ownership, and good engineering
- Competitive salary and benefits

To apply, send your resume and a short note about a technically challenging project where you worked closely with engineers and stakeholders.